## **HRODC** Postgraduate Training Institute





#### #177.M1

### **Computer Systems**

**Postgraduate Short Course** 

**Leading To:** 

## DIPLOMA - POSTGRADUATE IN

**Computer and Information Systems Communication, 30 Credit-Hours** 

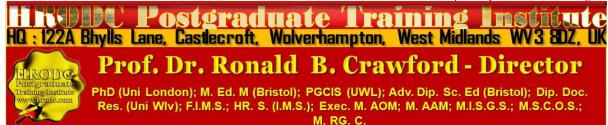
## Accumulating to A

Postgraduate Certificate,
With 150 Additional Credit-Hours, or A

#### POSTGRADUATE DIPLOMA

With 330 Additional Credit-Hours

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Computer Systems Course, Leading to Diploma Postgraduate - in Computer and Information Systems Communication, 30 Credit-Hours, Accumulating to A Postgraduate Certificate, with 150 additional Credit-Hours, a Postgraduate Diploma, with - 330 additional Credit-Hours



## HRODC Postigiraldualite Travining Institutie

A Postgraduate — Only Institution

#### Websites:

https://www.hrode.com/ https://www.hrodelondon postgraduateshortcourses.com/

Email:

institute@hrodc.com london@hrodc.com 122A Bhylls Lane Wolverhampton WV3 8DZ West Midlands, UK

+44 1902 763 607 +44 7736 147 507

## HRODC Postgraduate Training Institute, A Postgraduate-Only Institution Our UK Government's Verification and Registration

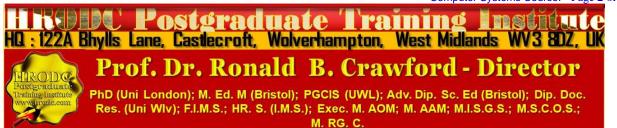
Our Institute is Verified by, and Registered with, the United Kingdom (UK) Register of Learning Providers (UKRLP), of the Department for Education (DfE). Its UK Provider Reference Number (UKPRN) is: 10019585 and might be located at: https://www.ukrlp.co.uk/.

#### **Course Coordinator:**

Prof. Dr. R. B. Crawford is the Director of HRODC Postgraduate Training Institute, A Postgraduate-Only Institution. He has the following Qualifications and Affiliations:

- Doctor of Philosophy {(PhD) {University College London (UCL) University of London)};
- MEd Management (University of Bath);
- Postgraduate (Advanced) Diploma Science Teacher Ed. (University of Bristol);
- Postgraduate Certificate in Information Systems (University of West London, formerly Thames Valley University);
- Diploma in Doctoral Research Supervision, (University of Wolverhampton):

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Computer Systems Course, Leading to Diploma Postgraduate - in Computer and Information Systems Communication, 30 Credit-Hours, Accumulating to A Postgraduate Certificate, with 150 additional Credit-Hours, a Postgraduate Diploma, with - 330 additional Credit-Hours

- Teaching Certificate;
- Fellow of the Institute of Management Specialists;
- Human Resources Specialist, of the Institute of Management Specialists;
- Member of the Asian Academy of Management (MAAM);
- Member of the International Society of Gesture Studies (MISGS);
- Member of the Standing Council for Organisational Symbolism (MSCOS);
- Member of ResearchGate:
- Executive Member of Academy of Management (AOM). There, his contribution incorporates the judging of competitions, review of journal articles, and guiding the development of conference papers. He also contributes to the Disciplines of:
  - Human Resources:
  - Organization and Management Theory;
  - Organization Development and Change;
  - Research Methods:
  - Conflict Management;
  - Organizational Behavior;
  - Management Consulting;
  - Gender & Diversity in Organizations; and
  - Critical Management Studies.

#### Professor Dr. Crawford has been an Academic in the following UK Universities:

- University of London (Royal Holloway), as Research Tutor;
- University of Greenwich (Business School), as Senior Lecturer (Associate Professor), in Organisational Behaviour and Human Resource Management;
- University of Wolverhampton, (Wolverhampton Business School), as Senior Lecturer (Associate Professor), in Organisational Behaviour and Human Resource Management;
- London Southbank University (Business School), as Lecturer and Unit Leader.

#### His responsibilities in these roles included:

- Doctoral Research Supervisor;
- Admissions Tutor;
- Postgraduate and Undergraduate Dissertation Supervisor;
- Programme Leader;
- Personal Tutor

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## For Whom This Course is Designed This Course is Designed For:

- Application Engineers;
- Computer and Information Systems Managers;
- Computer Programmers;
- Data Encoders;
- Data Entry Operators;
- Database Administrators;
- General I.T Staff;
- Help Desk Technicians;
- Information Technology Directors;
- Information Technology Managers;
- Management Information Systems Directors;
- Programmer Analysts;
- Researchers;
- Security Specialists;
- Senior Application Engineers;
- Senior Database Administrators;
- Senior Network Engineers;
- Senior Programmer Analysts;
- Senior Security Specialists;
- Senior Software Engineers;
- Senior Support Specialists;
- Senior System Administrators;
- Senior System Analysts;
- Senior System Architects;
- Senior System Designers;
- Senior Systems Analysts;
- Support Specialists;
- System Administrators;
- Systems Architects;

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- System Designers;
- Systems Analysts;
- Technical Specialists;
- Telecommunications Specialists;
- All others desirous of improving their understanding of salient issues associated with computer systems.

Classroom-Based Duration and Cost:		
Classroom-Based Duration:	5 Days	
Classroom-Based Cost:	£5,000.00 Per Delegate	
Online (Video-Enhanced) Duration and Cost		
Online Duration:	10 Days @ 3 Hours Per Day	
Online Cost:	£3,350.00 Per Delegate	

#### Classroom-Based Course and Programme Cost includes:

- > Free Continuous snacks throughout the Event Days;
- Free Hot Lunch on Event Days;
- Free City Tour;
- Free Stationery;
- Free On-site Internet Access;
- Postgraduate Diploma/ Diploma Postgraduate –or
- Certificate of Attendance and Participation if unsuccessful on resit.

Computer and Information Systems Communication, Incorporating Microsoft Office Suite Course - Page 5 of 23

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Prof. Dr. Ronald B. Crawford - Director

Pastgraduate Training Include
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PhD (Uni London); M. Ed. M (Bristol); PGCIS (UWL); Adv. Dip. Sc. Ed (Bristol); Dip. Doc.
Res. (Uni WIV); F.I.M.S.; HR. S. (I.M.S.); Exec. M. AOM; M. AAM; M.I.S.G.S.; M.S.C.O.S.;

#### Students **Delegates will** be given a Selection and our **Complimentary Products, which include:**

- Our Branded Leather Conference Folder:
- Our Branded Leather Conference Ring Binder/ Writing Pad;
- Our Branded Key Ring/ Chain;
- > Our Branded Leather Conference (Computer Phone) Bag Black or Brown;
- ➤ Our Branded 8-16 GB USB Flash Memory Drive, with Course Material;
- Our Branded Metal Pen;
- Our Branded Polo Shirt.;
- Our Branded Carrier Bag.

Daily Schedule: 9:30 to 4:30 pm.

#### **Delivery Locations:**

- 1. Central London, UK;
- 2. Dubai, UAE;
- 3. Kuala Lumpur, Malaysia;
- 4. Amsterdam, The Netherlands;
- 5. Brussels, Belgium;
- 6. Paris, France; and
- 7. Durban, South Africa;
- 8. Other International Locations, on request.

Computer and Information Systems Communication, Incorporating Microsoft Office Suite Course - Page 6 of 23 Postgraduate Training Institute HQ : 122A Bhylls Lane, Castlecroft, Wolverhampton, West Midlands WV3 8DZ, UK **Prof. Dr. Ronald B. Crawford - Director** PhD (Uni London); M. Ed. M (Bristol); PGCIS (UWL); Adv. Dip. Sc. Ed (Bristol); Dip. Doc.

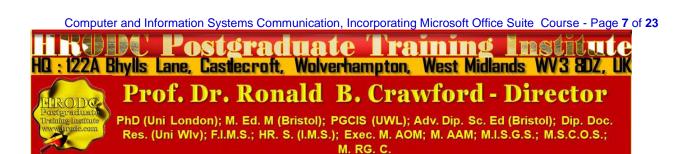
#### **Computer Systems Course**

Leading to Diploma – Postgraduate – in Computer and Information Systems Communication, 30 Credit-Hours, Accumulating to a Postgraduate Certificate, with 150 Additional Credit-Hours, or a Postgraduate Diploma, with 330 Additional Credit-Hours

#### **Course Objectives**

By the conclusion of the specified learning and development activities, delegates will be able to:

- Perform simple diagnostic tests on a Windows 10 storage device;
- Exhibit a heightened understanding of Internet Connections;
- Identify and describe the resources needed to access the Internet;
- Exhibit an understanding of the concepts of the following terms: viruses, worms, phishing scams, hoaxes, adware, spyware, suggesting how one might prevent exposure to these threats to one's computer and personal privacy;
- Suggest ways in which users might protect their computers and personal information while they are online;
- Explain the concept of phishing;
- Define hoax in the IT field;
- Describe adware and spyware and determine how they might enter a computer;
- Identify the parts of a URL;
  Establish a robust 'Technology Policy';
- Exhibit their adherence to an organisation's privacy and copyright policies;
- Demonstrate the use of a hyperlink;
- Effectively use search engines;
- Demonstrate effective search techniques, using several search criteria;
- Attach files to emails, in Microsoft Outlook;



#### **Course Contents, Concepts, and Issues**

#### **Computer Systems**

#### M1 - Part 1 - Main Parts of a Computer and Their Function (1)

- Central Processing Unit (CPU);
- Graphics Processing Unit (GPU), Video Card, or Graphics Card;
- Mainboard or Motherboard;
- Random Access Memory (RAM), Volatile Storage, or Buffer Storage;
- Storage Devices.

#### Central Processing Unit (CPU): Its Components and Their Uses

- Control Unit (CU);
- Arithmetic Logic Unit (ALU);
- Registers;
- Cache:
- Buses:
- Clock.

#### M1 - Part 2 - Main Parts of a Computer and Their Function (2)

#### The Role and Types of Computer CPU

- The role of the CPU
- The arithmetic logic unit (ALU);
- > The control unit (CU).
- Single Core CPUs;
- Dual Core CPUs;
- Quad Core CPUs;
- Core i3;
- Core i5;
- Celeron;

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- Core i9:
- Core i7;
- Pentium;
- Xeon;
- > Atom;
- > AMD.

#### **AMD CPU Families**

- > Ryzen 3;
- > A10;
- > A12;
- > Ryzen 5;
- Ryzen 7;
- Athlon;
- EPYC;
- Opteron.

#### M1 - Part 3 - Main Parts of a Computer and Their Function (3)

#### **Graphics Processing Unit (GPU), Video Card, or Graphics Card;**

- On-board or Integrated Graphics Card;
- > PCI;
- PCI Express;
- AGP;
- External Graphics Card;
- Legacy Graphics Cards.

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#### M1 - Part 4: Input Devices (1)

- Keyboard;
- Mouse;
- Microphone;
- Digital Camera;
- Scanner;
- Touchscreen;
- Barcode Reader;
- Webcam;
- Biometric devices;
- Stylus.

#### **Types of Computer Keyboards**

- Ergonomic Keyboard;
- Flexible Keyboard;
- Gaming Keyboard;
- Laptop Keyboard;
- Mechanical Keyboard;
- Membrane Keyboard;
- Multimedia/Internet Keyboard;
- Projection Keyboard;
- Virtual Keyboard;
- Wireless Keyboard.



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#### M1 - Part 5: Input Devices (2)

#### **Types of Mouse**

- Ball/Mechanical Mouse;
- BlueTrack Mouse;
- Foot Mouse;
- Gaming Mouse;
- Laser Mouse;
- Optical Mouse;
- Stylus Mouse;
- Touchpad;
- Trackball Mouse;
- Track-point Mouse;
- Vertical Mouse;
- Wheel/Scroll Mouse;
- Wired Mouse;
- Wireless Mouse.

#### **Types of Microphone**

- Dynamic Microphones;
- Large Diaphram Condensor Microphones;
- Small Diaphram Condensor Microphones;
- Ribbon Microphones.

#### **Types of Digital Camera**

- Compact digital cameras;
- Bridge cameras;
- Digital single lens reflex cameras (DSLR);
- Electronic viewfinder (EVF);
- Digital rangefinders;
- Line-scan cameras.

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M. RG. C.

#### M1 - Part 6: Input Devices (3)

#### **Types of Scanner**

- Flatbed Scanners;
- Production Scanners;
- Hand Scanners:
- Sheetfed Scanner.

#### **Types of Touchscreen**

- 5-Wire Resistive;
- Surface Capacitive touch;
- Projected Capacitive (P-Cap);
- SAW (Surface Acoustic Wave);
- > IR (Infrared).

#### **Types of Barcode Reader**

- Fixed Barcode Scanners;
- Portable Batch Scanners;
- Wireless Barcode Scanners;
- Pen:
- Laser;
- > CCD:
- 2D Camera.

#### **Types of Webcam**

- Logitech Quickcam Pro 9000;
- AXIS 215 PTZ Network Camera;
- D-Link SECURICAM DCS-910 10/100 Fast Ethernet Internet Camera.

#### **Types of Biometric devices**

- Face scanner;
- Hand scanner;
- Finger scanner.

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#### **Types of Stylus**

- Passive capacitive stylus;
- Active capacitive stylus.

#### M1 - Part 7: Computer Operating Systems

- MS-Windows;
- Ubuntu;
- Mac OS;
- Fedora:
- Solaris:
- Free BSD;
- Chrome OS:
- CentOS;
- Debian;
- Deepin;
- Windows 10.

#### M1 - Part 8: Computer Storage Devices

- Hard Disk Drive (HDD);
- Solid State Drive (SSD);
- eMMC Storage;
- Random Access Memory (RAM);
- Static RAM (SRAM);
- Dynamic RAM (DRAM);
- CD, DVD and Blu-Ray Discs;
- DVD;
- Blu-Ray;
- Recordable Optical Media;
- DVD-RAM Small Computer System Interface.

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#### M1 - Part 9: Computer Power Supply and Connectors

- Linear Power Supply;
- Switched Power Supply;
- Battery-based Power Supply
- Power Supply Wattage.
- AC Power;
- Mic/Line Input;
- Speaker/Headphone Output;
- USB;
- Ethernet;
- VGA;
- Serial RS-232;
- eSATA;
- Parallel DB25;
- Displayport;
- DVI;
- Firewire;
- USB;
- PS/2;
- USB;
- Serial:
- Parallel.

#### M1 - Part 10: Monitors

- CRT (cathode ray tube) monitors;
- LCD (liquid crystal display) monitors;
- LED (light-emitting diodes) monitors;
- Plasma Display Panel.

Computer and Information Systems Communication, Incorporating Microsoft Office Suite Course - Page 14 of 23

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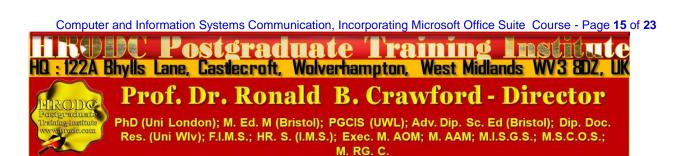
## Postgraduate Diploma, Postgraduate Certificate, and Diploma – Postgraduate - Short Course Regulation

Postgraduate Certificate, Postgraduate Diploma, and Diploma – Postgraduate: Their Distinction, Credit Value and Award Title

Postgraduate Short Courses of a minimum of five days' duration, are referred to as Diploma – Postgraduate. This means that they are postgraduate credits, towards a Postgraduate Certificate and Postgraduate Diploma. Postgraduate Certificate and Postgraduate Diploma represent Programmes of Study, leading to Awards bearing their title prefixes. While we, refer to our short studies, of 5 days to five weeks, as 'Courses', those with duration of 6 weeks and more are labelled 'Programmes'. Nevertheless, in line with popular usage, we often refer to all study durations as 'Courses'. Another mark of distinction, in this regard, is that participants in a short course are referred to as 'Delegates', as opposed to the term 'Students', which is confined to those studying a Postgraduate Programme.

Courses are of varying Credit-Values; some being Single-Credit, Double-Credit, Triple-Credit, Quad-Credit, 5-Credit, etc. These short courses accumulate to Postgraduate Certificate, with a total of 180 Credit-Hours (= 6 X 5-Day Courses or 3 X 10-Day Courses), or Postgraduate Diploma, with a total of 360 Credit-Hours (= 12 X 5-Day Courses or 6 X 10-Day Courses).

Delegates studying courses of 5-7 days' duration, equivalent to 30-42 Credit-Hours (Direct Lecturer Contact), will, on successful assessment, receive the Diploma – Postgraduate Award. This represents a single credit at Postgraduate Level. While 6-day and 7-day courses also lead to a Diploma – Postgraduate, they accumulate 36 and 42 Credit Hours, respectively.



## Postgraduate Certificate, Postgraduate Diploma, and Diploma – Postgraduate Assessment Requirement

Because of the intensive nature of our courses and programmes, assessment will largely be in-course, adopting differing formats. These assessment formats include, but not limited to, in-class tests, assignments, end of course examinations. Based on these assessments, successful candidates will receive the Diploma – Postgraduate, Postgraduate Certificate, or Postgraduate Diploma, as appropriate.

In the case of Diploma – Postgraduate, a minimum of 70% overall pass is expected. In order to receive the Awards of Postgraduate Certificate and Postgraduate Diploma, candidates must have accumulated at least the required minimum 'Credit-Hours', with a pass (of 70% and above) in at least 70% of the courses taken.

Delegates and students who fail to achieve the requirement for Postgraduate Certificate, Postgraduate Diploma, or Diploma - Postgraduate - will be given support for 2 re-submissions for each course. Those delegates who fail to achieve the assessment requirement for the Postgraduate Diploma or Diploma - Postgraduate - on 2 resubmissions, or those who elect not to receive them, will be awarded the Certificate of Attendance and Participation.

## Diploma – Postgraduate, Postgraduate Certificate, and Postgraduate Diploma

**Application Requirements** 

Applicants for Diploma – Postgraduate – Postgraduate Certificate, and Postgraduate Diploma are required to submit the following documents:

- Completed Postgraduate Application Form, including a passport sized picture affixed to the form;
- A copy of Issue and Photo (bio data) page of the applicant's current valid passport or copy of his or her Photo-embedded National Identity Card;
- Copies of credentials mentioned in the application form.

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#### **Admission and Enrolment Procedure**

- On receipt of all the above documents we will assess applicants' suitability for the Course or Programme for which they have applied;
- If they are accepted on their chosen Course or Programme, they will be notified accordingly and sent Admission Letters and Invoices;
- One week after the receipt of an applicant's payment or official payment notification, the relevant Course or Programme Tutor will contact him or her, by e-mail or telephone, welcoming him or her to HRODC Postgraduate Training Institute;
- Those intending to study in a foreign country, and require a Visa, will be sent the necessary immigration documentation, to support their application;
- Applicants will be notified of the dates, location and venue of enrolment and orientation, where appropriate.

## Modes of Study and Duration of Postgraduate Certificate and Postgraduate Diploma Programmes

There are two delivery formats for Postgraduate Certificate and Postgraduate Diploma Programmes, as follows:

- Intensive Full-time (Classroom-Based) Mode, lasting 3 months for Postgraduate Diploma, and 6 weeks for Postgraduate Certificate. These durations are based on six hours' lecturer-contact per day, five days (30 hours) per week, for Postgraduate Diploma;
- Video-Enhanced On-Line Mode. This interactive online mode lasts twenty (20)
  weeks, for Postgraduate Diploma, and ten (10) weeks for Postgraduate Certificate.
  Our calculation is based on three hours per day, six days per week.

Whichever study mode is selected, the aggregate of 360 Credit Hours must be achieved.

#### **Introducing Our Video-Enhanced Online Study Mode**

In a move away from the traditional online courses and embracing recent developments in technology-mediated distance education, HRODC Postgraduate Training Institute has

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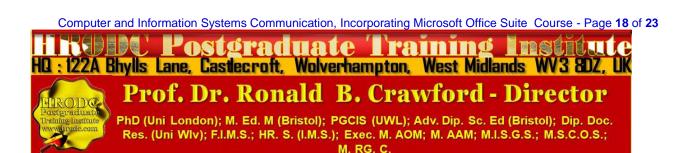
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introduced a Video-Enhanced Online delivery. This Online mode of delivery is revolutionary and, at the time of writing, unique to HRODC Postgraduate Training Institute.

You are taught as individuals, on a one-to-one or one-to-small-group basis. You see the tutor face to-face, for the duration of your course. You will interact with the tutor, ask and address questions; sit examinations in the presence of the tutor. It is as real as any face-to-face lecture and seminar can be. Choose from a wide range of Diploma – Postgraduate Courses and an increasing number of Specialist Postgraduate Certificate and Postgraduate Diploma Programmes. You might also accumulate Postgraduate Short Courses, via this mode of study, over a 6-year period, towards a Postgraduate Certificate or Postgraduate Diploma.

#### Key Features of Our Online Study: Video-Enhanced Online Mode

- ➤ The tutor meets the group and presents the course, via Video, in a similar way to its classroom-based counterpart;
- All participants are able to see, and interact with, each other, and with the tutor;
- They watch and discuss the various video cases and demonstrations that form an integral part of our delivery methodology;
- Their assessment is structured in the same way as it is done in a classroom setting;
- ➤ The Video-Enhanced Online mode of training usually starts on the 1<sup>st</sup> of each month, with the cut-off date being the 20<sup>th</sup> of each month, for inclusion the following month;
- ➤ Its duration is twice as long as its classroom-based counterpart. For example, a 5-day (30 Credit Hours) classroom-based course will last 10 days, in Video-Enhanced Online mode. This calculation is based on 3 hours tuition per day, adhering to the Institute's required 30 Credit-Hours;
- ➤ The cost of the Video-Enhanced Online mode is 67% of similar classroom-based courses;
- ➤ For example, a 5-day classroom-based course, which costs Five Thousand Pounds, is only Three Thousand Three Hundred and Fifty Pounds (£3,350.00) in Video-Enhanced Online Mode.



## 10-Week Video-Enhanced Online Postgraduate Certificate and 20-Week Video-Enhanced Online Postgraduate Diploma

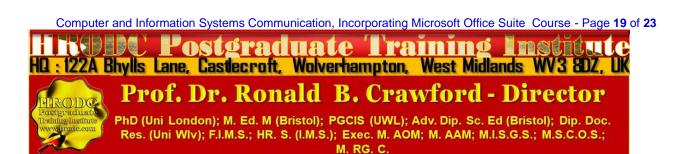
You might study an Online Postgraduate Certificate or Online Postgraduate Diploma, in 10 and 20 weeks, respectively, in the comfort of your office or homes, through HRODC Postgraduate Training Institute's Video-Enhanced Online Delivery. We will deliver the 180 Credit-Hours and 360 Credit-Hours, in line with our regulation, through 'Direct-Lecturer-Contact', within the stipulated timeframe. We aim to fit the tuition around your work, family commitment and leisure, thereby enhancing your maintenance of an effective 'work-study-life-style balance', at times convenient to you and your appointed tutor.

#### **Cumulative Postgraduate Certificate and Postgraduate Diploma Courses**

All short courses can accumulate to the required number of Credit-Hours, for the Postgraduate Certificate and Postgraduate Diploma, over a six-year period from first registration and applies to both general and specialist groupings. In this regard, it is important to note that short courses vary in length, the minimum being 5 days (Diploma – Postgraduate) – equivalent to 30 Credit Hours, representing one credit, as is tabulated below.

On this basis, the definitive calculation on the Award requirement is based on the number of hours studied (aggregate credit-value), rather than merely the number of credits achieved. This approach is particularly useful when a student or delegate studies a mixture of courses of different credit-values.

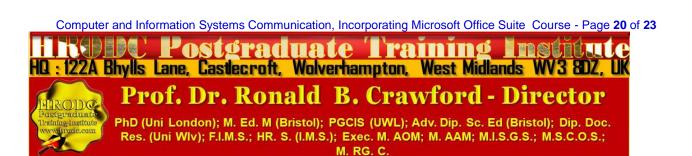
For those delegates choosing the accumulative route, it is advisable that at least one or two credits be attempted each year. This will ensure that the required 180 Credit-Hours and 360 Credit-Hours, for the Postgraduate Certificate and Postgraduate Diploma, respectively, are achieved, within the designated period. These Credit-Values, awards and their accumulation are exemplified below.



330 additional Credit-Hours		
Examples of Postgraduate Course Credits:		
Their Value, Award Prefix & Suffix – Based on 5-Day Multiples		
Credit Value	Credit	Award Title Prefix (& Suffix)
Hours		
Single-Credit	30-54	Diploma - Postgraduate
Double-Credit	60-84	Diploma – Postgraduate (Double-Credit)
Triple-Credit	90-114	Diploma – Postgraduate (Triple-Credit)
Quad-Credit	120-144	Diploma – Postgraduate (Quad-Credit)
5-Credit	150-174	Diploma – Postgraduate (5-Credit)
6-Credit	180-204	Postgraduate Certificate
7-Credit	210-234	Postgraduate Certificate (+ 1 Credit)
8-Credit	240-264	Postgraduate Certificate (+2 Credits)
9-Credit	270-294	Postgraduate Certificate (+3 Credits)
10-Credit	300-324	Postgraduate Certificate (+ 4 Credits)
11-Credit	330-354	Postgraduate Certificate (+5 Credits)
12-Credit	360	Postgraduate Diploma
360 Credit-Hours = Postgraduate Diploma		
12 X 5-Day Courses = 360 Credit-Hours = Postgraduate Diploma		
10 X 6-Day Courses = 360 Credit-Hours = Postgraduate Diploma		

## **Exemplification of Accumulated Postgraduate Certificate and Postgraduate Diploma Award Titles**

All Specialist Postgraduate Certificate and Postgraduate Diploma Programmes have their predetermined Award Titles. Where delegates do not follow a Specialism, for accumulation to a Postgraduate Diploma, they will normally be Awarded a General Award, without any Specialist Award Title. However, a Specialist Award will be given, where a delegate studies at least seventy percent (70%) of his or her courses in a specialist grouping. These are exemplified below:



- 1. Postgraduate Diploma in Accounting and Finance;
- 2. Postgraduate Certificate in Accounting and Finance;
- 3. Postgraduate Certificate in Aviation Management;
- 4. Postgraduate Diploma in Aviation Management;
- 5. Postgraduate Certificate in Industrial Health and Safety Management, Incorporating Oil and Gas Safety;
- 6. Postgraduate Diploma in Industrial Health and Safety Management, Incorporating Oil and Gas Safety;
- 7. Postgraduate Certificate in Business Communication;
- 8. Postgraduate Diploma in Business Communication;
- 9. Postgraduate Certificate in Corporate Governance;
- 10. Postgraduate Diploma in Corporate Governance;
- 11. Postgraduate Certificate in Costing and Budgeting;
- 12. Postgraduate Diploma in Costing and Budgeting;
- 13. Postgraduate Certificate in Client or Customer Relations;
- 14. Postgraduate Diploma in Client or Customer Relations;
- 15. Postgraduate Certificate in Engineering and Technical Skills;
- 16. Postgraduate Diploma in Engineering and Technical Skills;
- 17. Postgraduate Certificate in Events Management;
- 18. Postgraduate Diploma in Events Management;
- 19. Postgraduate Certificate in Health and Safety Management;
- 20. Postgraduate Diploma in Health and Safety Management;
- 21. Postgraduate Certificate in Health Care Management;
- 22. Postgraduate Diploma in Health Care Management;
- 23. Postgraduate Certificate in Human Resource Development;
- 24. Postgraduate Diploma in Human Resource Development;
- 25. Postgraduate Certificate in Human Resource Management;
- 26. Postgraduate Diploma in Human Resource Management;

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HIELE POSTGRAGUATE TRAINING INSTITUTE
HD: 122A Bhylls Lane, Castecroft, Wolverhampton, West Midlands WV3 8DZ, UK

Prof. Dr. Ronald B. Crawford - Director

PhD (Uni London); M. Ed. M (Bristol); PGCIS (UWL); Adv. Dip. Sc. Ed (Bristol); Dip. Doc.

Res. (Uni WIV); F.I.M.S.; HR. S. (I.M.S.); Exec. M. AOM; M. AAM; M.I.S.G.S.; M.S.C.O.S.;

- 27. Postgraduate Certificate in Information and Communications Technology (ICT);
- 28. Postgraduate Diploma in Information and Communications Technology (ICT);
- 29. Postgraduate Certificate in Leadership Skills;
- 30. Postgraduate Diploma in Leadership Skills;
- 31. Postgraduate Certificate in Law International and National;
- 32. Postgraduate Diploma in Law International and National;
- 33. Postgraduate Certificate in Logistics and Supply Chain Management;
- 34. Postgraduate Diploma in Logistics and Supply Chain Management;
- 35. Postgraduate Certificate in Management Skills;
- 36. Postgraduate Diploma in Management Skills;
- 37. Postgraduate Certificate in Maritime Studies;
- 38. Postgraduate Diploma in Maritime Studies;
- 39. Postgraduate Certificate in Oil and Gas Operation;
- 40. Postgraduate Diploma in Oil and Gas Operation;
- 41. Postgraduate Certificate in Oil and Gas Accounting;
- 42. Postgraduate Diploma in Oil and Gas Accounting;
- 43. Postgraduate Certificate in Politics and Economic Development;
- 44. Postgraduate Diploma in Politics and Economic Development;
- 45. Postgraduate Certificate in Procurement Management;
- 46. Postgraduate Diploma in Procurement Management;
- 47. Postgraduate Certificate in Project Management;
- 48. Postgraduate Diploma in Project Management;
- 49. Postgraduate Certificate in Public Administration;
- 50. Postgraduate Diploma in Public Administration;
- 51. Postgraduate Certificate in Quality Management;
- 52. Postgraduate Diploma in Quality Management;
- 53. Postgraduate Certificate in Real Estate Management;
- 54. Postgraduate Diploma in Real Estate Management;

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HIBERT POSTGRAGUATE TRAINING INCOLUMN ADD.

HO: 122A Bhylls Lane, Castlecroft, Wolverhampton, West Midlands WV3 BDZ, UK

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- 55. Postgraduate Certificate n Research Methods;
- 56. Postgraduate Diploma in Research Methods;
- 57. Postgraduate Certificate in Risk Management;
- 58. Postgraduate Diploma in Risk Management;
- 59. Postgraduate Certificate in Sales and Marketing;
- 60. Postgraduate Diploma in Sales and Marketing;
- 61. Postgraduate Certificate in Travel, Tourism and International Relations;
- 62. Postgraduate Diploma in Travel, Tourism and International Relations.

The actual courses studied will be detailed in a student or delegate's Transcript.

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# Prof. Dr. Romald B. Crawford Director HRODC Postgraduate Training Institute

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HTC POSTGRAGUATE TRAINING LINE
HQ: 122A Bhylls Lane, Castlecroft, Wolverhampton, West Midlands WV3 8DZ, UK

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