HRODC Postgraduate Training Institute, A Postgraduate-Only Institution Verified by, & Registered With UK's Department for Education.

**#244** 

Organisational Design, Development and Change: Conceptual, Contextual and Practical Explorations,

Postgraduate Short Course.

Leading To:

Diploma – Postgraduate – in

Organisational Design, Development and Change, 90 Credit-Hours.

Accumulating to a Postgraduate Certificate, with 90 additional Credit-Hours, and a

Postgraduate Diploma, with 270 additional

**Credit-Hours** 

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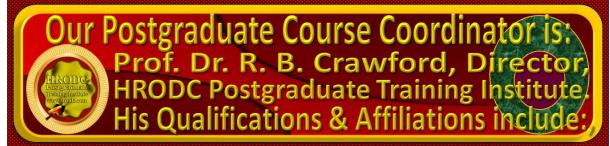






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- Doctor of Philosophy {(PhD) {University College London (UCL) University of London)};
- MEd Management (University of Bath);
- > Postgraduate (Advanced) Diploma Science Teacher Ed. (University of Bristol);
- Postgraduate Certificate in Information Systems (University of West London, formerly Thames Valley University);
- > Diploma in Doctoral Research Supervision, (University of Wolverhampton);
- Teaching Certificate;
- Fellow of the Institute of Management Specialists;
- Human Resources Specialist, of the Institute of Management Specialists;
- Member of the Asian Academy of Management (MAAM);
- Member of the International Society of Gesture Studies (MISGS);
- Member of the Standing Council for Organisational Symbolism (MSCOS);
- Member of ResearchGate;
- Executive Member of Academy of Management (AOM). There, his contribution incorporates the judging of competitions, review of journal articles, and guiding the development of conference papers. He also contributes to the Disciplines of:
  - Human Resources;
  - Organization and Management Theory;
  - Organization Development and Change;
  - Research Methods;
  - Conflict Management;
  - Organizational Behavior;
  - Management Consulting;
  - Gender & Diversity in Organizations; and
  - Critical Management Studies.

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#### Professor Dr. Crawford has been an Academic in the following UK Universities:

- University of London (Royal Holloway), as Research Tutor;
- University of Greenwich (Business School), as Senior Lecturer (Associate Professor), in Organisational Behaviour and Human Resource Management;
- University of Wolverhampton, (Wolverhampton Business School), as Senior Lecturer (Associate Professor), in Organisational Behaviour and Human Resource Management;
- London Southbank University (Business School), as Lecturer and Unit Leader.

#### His responsibilities in these roles included:

- Doctoral Research Supervisor;
- Admissions Tutor;
- Postgraduate and Undergraduate Dissertation Supervisor;
- Programme Leader;
- Personal Tutor.

#### He was formerly an Expatriate at:

- Ministry of Education, Sokoto, Nigeria;
- Ministry of Science and Technical Education, Sokoto, Nigeria;
- University of Sokoto, Nigeria;
- College of Education, Sokoto, Nigeria; and

Former Editor-In-Chief of 'Sokoto Journal of Education'.



- Change Agents;
- Consultants;
- Corporate Managers,
- Department Heads;
- Executive and Management Development Directors;

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- External Change Agents;
- External Consultants;
- External Organisational Improvement Agents;
- Human Resource Professionals;
- Internal Change Agents;
- Internal Consultants;
- Internal Corporate Consultant;
- Internal Organisational Improvement Agents;
- Junior Managers;
- Junior Managers;
- Line Managers and Design Teams;
- Managers;
- Middle Managers;
- Middle Managers;
- Organisational Change Agents;
- > Organisational Development (OD) Professionals and Practitioners;
- Organisational Development Specialists;
- Performance Consultants;
- Senior Managers;
- Senior Managers;
- Supervisor;
- > Those desirous of improving organisational processes effectively;
- > Those desirous of managing the change process effectively;
- Training and Development Specialists;
- Anyone who wants to build expertise in organizational design, development and the management of change.

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- Snacks on Event Days;
- Lunch on Event Days;
- City Tour;
- Stationery;
- > On-site Internet Access;
- > Postgraduate Diploma; Postgraduate Certificate; Diploma Postgraduate; or
- > Certificate of Attendance and Participation if unsuccessful on resit.



- Leather Conference Folder;
- Leather Conference Ring Binder/ Writing Pad;
- Key Ring/ Chain; Diploma - Postgraduate - in Organisational Design, Development and Change, 90 Credit-Hours. Page 6 of 20

- > Leather Conference (Computer Phone) Bag Black or Brown;
- > 8-16 GB USB Flash Memory Drive, with Course Material;
- Branded Metal Pen;
- Branded Polo Shirt.; &
- Branded Carrier Bag.



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By the conclusion of the specified learning and development activities, delegates will be able to:

- > Appropriately define organisational structure;
- Assess the importance of effective communication in successful Organisational Development and Change;
- > Determine the different stages of process consultation;
- Strike a balance between macro organisational development and micro organisational development;
- Demonstrate their awareness of the relationship between organisational structure and leadership styles, on the one hand, and organisational flexibility, on the other;
- Chart the value of influence and rational empirical change strategies in ensuring worker comment to the change process;

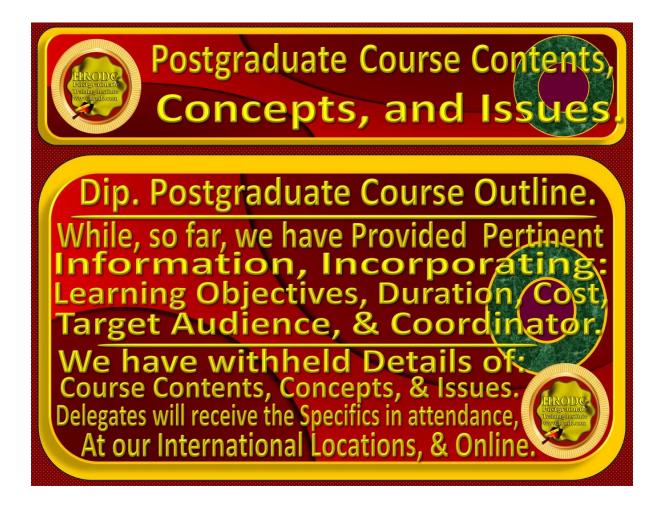
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- Demonstrate an awareness of the fundamental issues associated with Organisational design and their implications for effective organisational functioning;
- Demonstrate an understanding of organisational climate and how it can be gauged;
- > Demonstrate an understanding of organisational development as a process;
- Demonstrate leadership in the implementation of change, whilst avoiding whilst avoiding Human and Organisational Casualties;
- Demonstrate the need for a proactive stance in relation to Organisational change;
- > Demonstrate their ability to conduct an Internal environmental analysis—SW;
- Demonstrate their ability to encourage the type of superior-subordinate relationship which will be conducive to organisational success;
- Demonstrate their ability to incorporate specified elements of the quality of working life in the management of their subsystems and sections;
- Demonstrate their awareness of change management and human resource implications;
- > Demonstrate their awareness of the inevitability of organisational change;
- Design an organisation adhering to the principles of horizontal and vertical relationship;
- > Design measures, which will ensure change institutionalisation;
- > Determine organisational success factors;
- > Determine the factors, which contribute to workers' resistance to change;
- Determine the key role that organisational change agent play in driving the process forward;
- Determine the most appropriate Organisational Change strategy that should be employed in particular change and organisational contexts;
- Determine the most effective ways of communicating change decisions to workers;
- > Determine the situations when a particular approach might be appropriate;
- > Determine ways of reducing latency in organisational change process;
- > Discuss the co-ordinating mechanism in a simple structure;
- Distinguish between change strategies and approaches to change;
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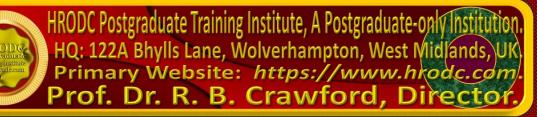
- > Distinguish between different organisational structures;
- > Distinguish between organismic and mechanistic structures;
- > Distinguish between the basic types of structure;
- > Distinguish between the different types of matrix structures;
- Establish the symbiotic relationship between Organisational Development and Organisational Change;
- Exhibit a heightened awareness of the constituents of organisational development;
- > Exhibit their ability to conduct an external environmental analysis—OT;
- > Exhibit their ability to use aspects of quality of working life to motivate workers;
- > Explain the approaches to organisational design;
- Have managed sensitivity training successfully;
- Identify an organisational structure from verbal description;
- Identify horizontal relationships in organisational design;
- > Illustrate communication channels in an organisational chart;
- Illustrate lines of authority in an organisational chart;
- Illustrate the advantages and disadvantages of each strategy;
- Illustrate the advantages and drawbacks of group involvement in decisions related to change;
- Illustrate the effect of organisational structure on communication within an organisation;
- Illustrate their ability to design an appropriate organisational structure that takes account of contingent internal and external environmental factors;
- Indicate the importance of vertical and horizontal relationships in organisational design;
- Manage latent and manifest resistance to change;
- Match the organisational design approach with the level of development of the organisation;
- Name the fundamental organisational structures and their variations;
- > Provide examples of different bases of divisional structure;
- > Provide the bases for structural contingencies;
- Recommend the most appropriate structure for an organisation, taking contingent factors into account;

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- > Show the vertical relationships in an organisational chart;
- Suggest the approaches which might be adopted in designing an organisation;
- Suggest the degree to which leadership styles plays a part in affecting the success or failure of the change process;
- Suggest the efforts, which an organisation might employ to reduce workers' resistance to change;
- Synthesize the relationship between Internal and external environmental analyses—SWOT;
- Translate the positive and negative factors of particular types of structure to the design of an organisation which will enhance the effectiveness of an enterprise.



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> Module 1 Organisational Design

M1. Part 1: Contextualising Organisational Structure

M1. Part 2: Organisational Design: Typologies and Principles

M1. Part 3: Organisational Design Features

M1. Part 4: Organisational Control, Communication and Decisionmaking in Matrix and Hierarchical Structures

M1. Part 5: Empirical Exploration of Organisational Control, Communication Pattern and Decision-making in Matrix and Hierarchical Structures

> Module 2 Organisational Development

M2. Part 1: Organisational Development in Concept and Context (1)

M2. Part 2: Organisational Development in Concept and Context (2)

M2. Part 3: Improving The Quality of Working Life (1)

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M2. Part 4: Improving The Quality of Working Life (2)

# Module 3 Organisational Change Management

M3. Part 1: Conceptualising Organisational Change

M3. Part 2: A Contextual Analysis of Organisational Change

M3. Part 3: Change Planning and Implementation

M3. Part 4: Speed and Acceleration: Cases, Cause and Effect

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Postgraduate Short Courses are of a minimum of five days' In-Venues (10 days' Online) but less than 6 weeks' In-Venues (less than 10 weeks' Online) duration, are referred to as Diploma – Postgraduate. This means that they are postgraduate credits, towards a Postgraduate Certificate and Postgraduate Diploma. Postgraduate Certificate and Postgraduate Diploma represent Programmes of Study, leading or accumulating to Awards bearing their title prefixes. While we, refer to our short studies, detailed above, as 'Courses', those with duration of 6 weeks or 12 weeks In-Venues (10- and 20-weeks' Online) are labelled 'Programmes'. Nevertheless, we conform to popular usage, by often referring to all study durations as 'Courses'. A mark of distinction, though, is that participants in a short course are referred to as 'Delegates', as opposed to the ascription 'Students', which is confined to those studying a Postgraduate Programme.

In line with the above notion, a Postgraduate Certificate might be earned through a 6 weeks' Intensive In-Venues Study, or 10 Online Delivery. Similarly, a Postgraduate Diploma might be studied for 12 weeks In-Venues or 20 weeks. They might also be

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Organisational Design, Development and Change: Conceptual, Contextual and Practical Explorations, Postgraduate Course, Leading to Diploma - Postgraduate - in Organisational Design, Development and Change, Triple Credit, 90 Credit-Hours, accumulating to a Postgraduate Certificate, with 90 additional Credit-Hours, and a Postgraduate Diploma, with -270 additional Credit-Hours. taken through a blend of both modes, providing that a minimum of 6 and 12 Credits and 180 or 360 Credit-Hours, respectively, are earned. You might Pick and Mix Courses, to create your preferred blend of Disciplines, or follow a predesigned Specialist route. They might accumulate from our Postgraduate Short Courses, or through continuous study. <u>Please click to view and download our List of Specialist</u> <u>Postgraduate Certificate, and Postgraduate Diploma Programmes</u>



Credit-Hours and Credit-Values, in Diploma – Postgraduate -Award

Credit-Hours are the actual amount of time that a lecturer or tutor spends with his or her students or delegates, in both In-Venues and Online Deliveries. Each Five-Day In-Venues, or a Ten-Day Online (3 hours per day) Course consists of 30 Credit-Hours, while a 6-Day In-Venues (12-day Online) course amounts to 36 Credit-Hours. Because Credit-Values are calculated in multiples of 30 Credit-Hours, 60-89 Credit-Hours have a Double-Credit (2 Credit) value, while 90 Credit-Hours earn a Triple-Credit (3 Credits).

A delegate who successfully completes a Postgraduate Short Course of 30 or more Credit-Hours, but which is less than 180 Credit-Hours (Postgraduate Certificate), is awarded a Diploma – Postgraduate. This Award is assigned Credit-Values and Credit-Hours, as are exemplified by the following:

- Diploma Postgraduate in Organisational Change Management, 30 Credit-Hours;
- 2. Diploma Postgraduate in Trainer Training: Training for Trainers, Double-Credit, 60 Credit-Hours:
- **3.** Conveyancing and Property Valuation: Property Law, Double-Credit, 72 Credit-Hours:

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- 4. Diploma Postgraduate in University and Higher Education Administration, Triple-Credit, 90 Credit-Hours;
- 5. Diploma Postgraduate in Tourism and International Relations, Quad-Credit, 120 Credit-Hours.

As in the first example, above, where the Credit-Value is not noted in an Award, it must be assumed that it is a Single-Credit Value.

## Postgraduate Diploma Award

A Postgraduate Diploma Award is achieved with a minimum of 360 Credit-Hours, through continuous study, or an accumulation of Credit-Hours.

## Postgraduate Certificate Award

A Postgraduate Certificate might be gained with a minimum of 180 Credit-Hours, through continuous study or Credit-Hours' accumulation.

# Cumulative Postgraduate Certificate, and Postgraduate Diploma Awards

All Postgraduate Short Courses accumulate to a Postgraduate Certificate and a Postgraduate Diploma, on a 'Pic and Mix' or Specialist basis. This means that we maintain academic records for each delegate, indicating the courses studied, with their Credit-Value and Credit-Hours, as are indicated above, 'Credit-Hours and Credit-Values, in Diploma – Postgraduate – Award'. The Credit-Hours are aggregated to accumulate to at least 180 and 360 Credit-Hours, for a Postgraduate Certificate and a Postgraduate Diploma, respectively. Each Short Course Award (below a Postgraduate Certificate) indicates both its Credit-Value and Credit-Hours, excepting for Single-Credit.

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## Accumulated Postgraduate Certificate, and Postgraduate Diploma Awards

All Specialist Postgraduate Certificate and Postgraduate Diploma Programmes have predetermined Award Titles. Delegates who do not follow a specialism, for accumulation to a Postgraduate Certificate and Postgraduate Diploma, receive a Generalist, rather than a Specialist, Award. However, Specialist а Award is given to delegates who studied at least (70%) seventy percent of their courses in a specialist grouping, as are exemplified above, under the heading 'Postgraduate Diploma and Postgraduate Certificate Specialist Award Titles'.



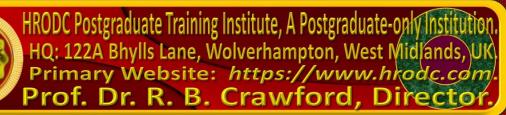
Applicants for Diploma – Postgraduate; Postgraduate Certificate; and Postgraduate Diploma are required to submit the following documents:

- Completed Postgraduate Application Form, including a passport sized picture affixed to the appropriate section;
- A copy of Issue and Photo (bio data) page/s of the applicant's current valid passport or copy of 'Photo-embedded' National Identity Card;
- > Copies of credentials stated in the Application Form.

## **Admission and Enrolment Procedure**

- On receipt of all the above documents, they will be forwarded to our 'Admissions Committee', which will assess applicants' suitability for the Course or Programme for which they have applied;
- If they are accepted on their chosen Course or Programme, they will be notified accordingly, and sent Invoices;

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- Upon receipt of an applicant's payment, we will send him or her an Official Payment Receipt, and Admission Letter, bearing a copy of the Passport-Type in the respective Application Form.
- Those intending to study in a foreign country, and require a Visa, will be sent the necessary Immigration Documentation, to support their application;
- Joining Instruction will be sent to Students and Delegates, on time to prepare for their enrolment. The incorporated information include:
  - Venue Name, Location, with specific address;
  - o Details of Airport Transfer, where appropriate;
  - Start date and time;
  - Registration details;
  - Daily Schedule;
  - Local Transportation Details;
  - Residential Accommodation Details;
  - Leisure and Shopping Facilities, in the area;
  - o General Security Information; among others.



Because of the intensive nature of our Courses and Programmes, for In-Venues, and Online modes, assessment will take place during or at the end of the **'active teaching period'**, adopting differing formats. These structures include, but are not limited to:

- In-Class Tests;
- Text-Case Analyses;
- Video-Case Analyses;
- 'Out-of-Class Assignments;
- Individual Presentations;
- Group Presentations; and
- End of Course Examinations.

Based on these assessments, successful candidates will receive either a: Diploma - Postgraduate - in Organisational Design, Development and Change, 90 Credit-Hours. Page 18 of 20

- Diploma Postgraduate Award;
- Postgraduate Certificate Award; or
- Postgraduate Diploma Award.

For all the above Awards, a minimum of 70% overall pass is expected. To receive the Awards of Postgraduate Certificate and Postgraduate Diploma, candidates must have accumulated at least the required minimum 'Credit-Hours', with a pass (of 70% and above) in at least 70% of the courses taken.

Delegates and students who fail to achieve the requirement for Postgraduate Certificate, Postgraduate Diploma, or Diploma - Postgraduate - will be given support for 2 re-submissions for each course. Those delegates who fail to achieve the assessment requirement for the Postgraduate Diploma or Diploma - Postgraduate - on 2 resubmissions, or those who elect not to receive them, will be awarded the Certificate of Attendance and Participation.



You might study a Postgraduate Diploma, or Postgraduate Certificate, in 20 or 10 weeks, respectively, in the comfort of your offices or homes, through our Postgraduate Training Institute's Online Delivery Mechanism. We are committed to your achieving the 360 or 180 Credit-Hours, respectively, in line with our Regulation, within the stipulated timeframe. The direct "Student-Lecturer-Contact-Times" of 3 hours per day, 6 days per week will ensure that these requirements are met. We aim to fit the tuition around your work, family commitment and leisure, thereby enhancing your maintenance of an effective 'work-study-life-style balance', at times convenient to you and your appointed tutor.

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<u>Click, or copy and paste the URL, below, into your Web Browser, to view our Service</u> <u>Contract, incorporating Terms and Conditions.</u>

https://www.hrodc.com/Service Contract Terms and Conditions Service Details Delivery\_Point\_Period\_Cancellations\_Extinuating\_Circumstances\_Payment\_Protoc ol\_Location.htm

The submission of our application form or otherwise registration by of the submission of a course booking form or e-mail booking request is an attestation of the candidate's subscription to our Policy Terms and Conditions, which are legally binding.





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