



HRODC Postgraduate Training Institute

A Postgraduate - Only Institution



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Postgraduate Diploma and CPD Postgraduate Short Courses, available in Abuja, Accra, Amsterdam, Bangkok, Banjul, Birmingham, Brussels, Bucharest, Dubai, Durban, Hanoi, Jakarta, Kuala Lumpur, London, Luanda, Lusaka, Manama, Manchester, Manila, Milan, Paris, Riyadh, Toronto, etc. and Online. Short Courses Lead to Diploma – Postgraduate Award, Accumulating to a Postgraduate Diploma.

Our Mission Statement

HRODC Postgraduate Training Institute's Mission has, for the Decades of its existence, been to provide the opportunity for both Private and Public Sector Organisations to enhance their Micro and Macro Organisational Development Effort, through the Continuous Professional Development (CPD) of their employees, with the opportunity for the latter to heighten their productivity and career prospects. A Postgraduate-Only Institution, we respond to the desire of Engineers, HR Professionals, Metrologists, Accountants and Financial Specialists, Corporate Executives, Divisional and Departmental Managers, Team and Project Leaders, Legal and Administrative Support Personnel, among others, to gain Postgraduate Qualifications, without losing track of their occupational commitment.

To this end, we provide over 60 Specialist Postgraduate Diploma Programmes, with more than 800 Diploma – Postgraduate – Short Courses, which accumulate to a Postgraduate Diploma. **The 3 Delivery Modes**, for its Postgraduate Diploma: **Intensive Full-Time** {3 months (5 days or 30 Hours) per week}; **Full-Time** {6 Months (2-2.5 Days or 15 Hours) per week}; and **Video-Enhanced Online** {20-weeks (based on 3 hours per day, 6 days per week)} seek to, simultaneously, facilitate effective Career Advancement and Organisational Effectiveness.

Our stringent Employee Resourcing Policy and Practice have endowed us with a cadre of highly committed and quality-conscious Academic and Administrative Staff, enabling us to maintain our robust quality standard, dispensing a superb level of care and support, to our culturally diverse delegates and students.

Customer Relations Courses

Course #	Course Title	Cost	Duration
002	Client or Customer Care Course, Leading to Diploma – Postgraduate – in Client or Customer Care, Accumulating to Postgraduate Diploma.	£5,000.00	5 Days
096	Managerial Facilitation Of Value-Added Customer Service Excellence Course, Leading to Diploma – Postgraduate – in Managerial Facilitation Of Value-Added Customer Service Excellence, Accumulating to Postgraduate Diploma.	£5,000.00	5 Days
099	Time Management and Client or Customer Care Course, Leading to Diploma – Postgraduate – in Time Management and Client or Customer Care (Double Credit), Accumulating to Postgraduate Diploma.	£10,000.00	10 Days
100	Extreme Client or Customer Care Course, Leading to Diploma – Postgraduate – in Extreme Client or Customer Care, Accumulating to Postgraduate Diploma.	£6,000.00	6 Days
113	Marketing Dynamics: Effective Customer and Client-Driven, Value Orientation and Strategy Course, Leading to Diploma – Postgraduate	£20,000.00	20 Days

Customer Relations Courses

Course #	Course Title	Cost	Duration
	- in Marketing Dynamics (Quad Credit), Accumulating to Postgraduate Diploma.		
113.M1	Marketing Dynamics: Effective Customer and Client-Driven Value, Orientation and Strategy (1), Leading to Postgraduate Diploma in Marketing Dynamics (1), Accumulating to Postgraduate Diploma.	£5,000.00	5 Days
113.M2	Marketing Dynamics: Effective Customer and Client-Driven Value, Orientation and Strategy (2), Leading to Postgraduate Diploma in Marketing Dynamics (2), Accumulating to Postgraduate Diploma,.	£5,000.00	5 Days
113.M3	Marketing Dynamics: Effective Customer and Client-Driven Value, Orientation and Strategy (3), Leading to Postgraduate Diploma in Marketing Dynamics (3), Accumulating to Postgraduate Diploma,.	£5,000.00	5 Days
113.M4	Marketing Dynamics: Effective Customer and Client-Driven Value, Orientation and Strategy (4), Leading to Postgraduate Diploma in Marketing Dynamics (4), Accumulating to Postgraduate Diploma,.	£5,000.00	5 Days

Course Delivery Locations:



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